

Timaru Boys' High School

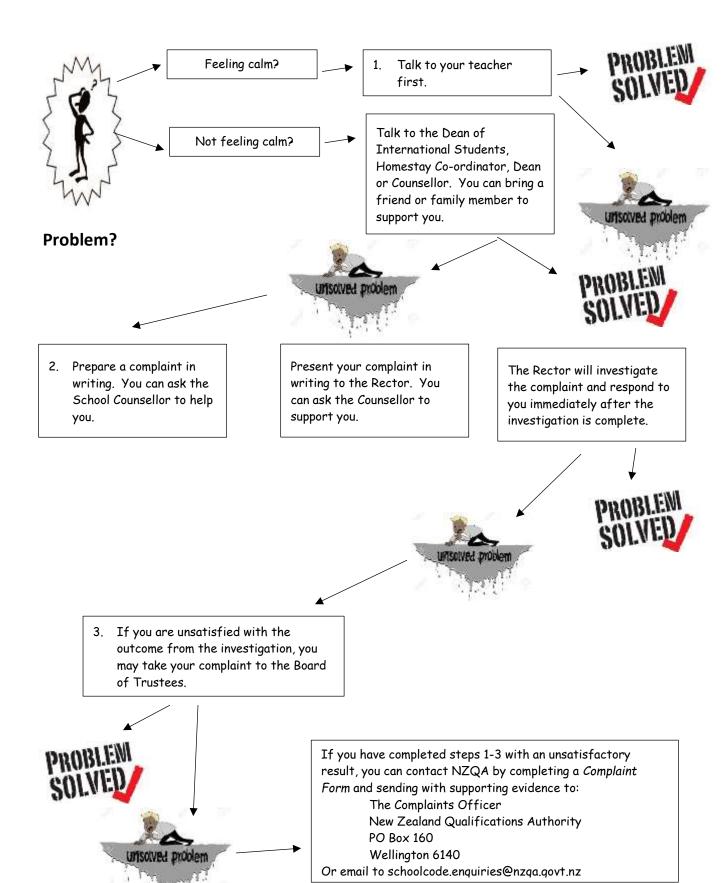
INTERNATIONAL STUDENTS What to do if you have a problem

Problems with school	
 Talk to your classroom teacher 	
■ Talk to the Director, Mr Gill	Office next to the Hall
■ Talk to your Dean	Go to the Dean's Office
Talk to the Counsellor, Mr Bunting	Office in Administration Block

Problems with enrolment	
■ Talk to the Director, Mr Gill	Office next to the library
 New Zealand Immigration Service 	Phone 0508 855 8855 www.immigration.govt.nz/contact

Problems with health	
 Talk to Homestay Co-ordinator, Sarah Shaw 	Office next to the Hall
 Talk to Student Office/ Counsellor 	Student Office
 See the Public Health Nurse 	The nurse visits weekly during a lunch hour. This is a free, confidential consultation – check with the Student Office what day she will be visiting.

Problems with homestay	
■ Talk to the Director, Mr Gill	Office next to the library
 Talk to Homestay Co-ordinator, Sarah Shaw 	Office next to the Hall
 Talk to the Counsellor, Mr Bunting 	Office in Administration Block



OR:

If it is a financial or contractual dispute with the school, contact FairWay Resolution, an independent service with experience in helping people to resolve disputes.

Their phone number is 0800 00 66 75

Concerns and Complaints

Timaru Boys' High School Policies and Procedures are available to our school community via the following link: https://timaruboys.schooldocs.co.nz

A full copy of the Timaru Boys' High School *Concerns and Complaints* Procedures is available from this website.

Username: timaruboys

Password: this has been emailed to our parent community (along with Agents). For further information, contact the Board Secretary on 03 687 7560 or email buntingca@timaruboys.school.nz